



TO: EMERGENCY OPERATIONS CENTER
FROM: SOPHIE SHULMAN, CHIEF OF INNOVATIVE MOBILITY
DATE: JUNE 5, 2020
SUBJECT: BUSTANG RESTART PLAN

Purpose

The CDOT-run Bustang and Outrider services were suspended in March, in alignment with the Governor's Stay-at-home order. This memo outlines a plan to re-open special, limited service for the summer months, along with other reopenings.

Cleaning and social distancing onboard

CDOT has prepared an extensive effort to ensure public health and safety onboard, including PPE, temperature checks, air filter upgrades, UV lights for sanitization, and limited seating. More detail is included in Attachment A.

Proposed Operating Plan

Bustang will operate on a "special service," which will include advanced ticketing for contact tracing (walk-ups will be allowed if space permits, following social distancing guidelines, but contact information will be collected. The initial proposed schedule will include:

I-25 South Line (from Colorado Springs to Denver):

- 4 Monday through Friday Round Trips to be operated – 3 peak direction/1 mid-day round trip – 0 weekend/major holiday round trips.
 - As an FYI, this service will serve Sky Ridge Medical Center in Lone Tree and Denver Health (Shifts 7AM/7PM, 7PM/7AM)

I-25 North Line (from Fort Collins to Denver):

- 4 Monday through Friday Round Trips to be operated – 3 peak direction/1 mid-day round trip – 0 weekend/major holiday round trips

I-70 West Line (Grand Junction to Denver):

- Initially, 2 Monday through Friday Round Trip to be operated – one to Glenwood Springs and one to Grand Junction – 0 weekends/major holiday round trips
- As more outdoor/recreation activities open, we will evaluate returning weekend service to this line.
- As an FYI, the West Line serves several medical-related trips, including access to:
 - St. Anthony's Main - Federal Center (adjacent to the Fed Center Park & Ride)
 - St. Anthony's Summit Medical Center- 5 min Summit Stage ride (free) from the Frisco Transit Center
 - Vail Health Hospital - 5 min ride Vail Transportation ride from the Vail Transportation Center
 - Then Western Slope - St. Mary's (Largest hospital on the Western Slope) and VA hospital both in Grand Junction

Outrider:

- Outrider primarily provides essential transportation for seniors needing access to medical trips and grocery shopping, so we would recommend re-opening service on the normal (already somewhat limited) schedule, following social distancing requirements.

**Extra buses can be staged at each origin point if we expect more than 22 passengers are predicted to board

Next Steps

Pending approval, this schedule would be in effect through Labor Day; however, CDOT will continue to evaluate bookings and demand and may re-evaluate specific routes. In mid-July, we will develop a plan for service in the Fall, based on public health guidance and demand.

Attachments

Attachment A: Bustang Safe Transport Plan

Attachment A: Bustang Safe Transport Plan

CONTRACTOR & FACILITIES

- Developed a Contagious Illness Response Plan (CIRP);
- Implemented infection prevention measures, such as
 - promoting frequent and thorough hand washing,
 - stocking alcohol-based hand sanitizer,
 - encouraging respiratory etiquette such as covering coughs and sneezes,
 - requiring team members to stay at home when sick), and
 - screening staff for exposure and symptoms.
- Developed procedures for prompt identification and isolation of individuals who are ill;
- Communicated with team members about workplace flexibilities and protection (e.g., permitting employees to stay home to care for a sick family member);
- Increased the frequency of our housekeeping practices, which includes routine cleaning and disinfecting of surfaces, equipment, and other elements of the work environment.



VEHICLE CLEANING & SANITIZING

Extra Cleaning Procedures for All Buses daily

- Beginning and end of each shift per CDC non-emergency vehicle guidance: <https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/disinfecting-transport-vehicles.html>
- For cleaning and disinfecting, not only should gloves be used, but ideally a disposal gown should be used too per CDC guidance: <https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/disinfecting-transport-vehicles.html>.
- If a disposable gown was not worn, work uniforms/clothes worn during cleaning and disinfecting should be laundered afterwards using the warmest appropriate water setting and dry items completely. Wash hands after handling laundry."
- CDC vehicle cleaning guidance <https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/disinfecting-transport-vehicles.html> and appropriate disinfectant solutions
- <https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2-covid-19>
- Buses are cleaned and disinfected each evening with cleaning and disinfecting products appropriate for the various surfaces.
- After each route, the bus is cleaned and disinfected with products appropriate for the various surfaces. .
- Clean and disinfect all seats including seat belt buckles, head rests (front and back) and armrests
- Clean and disinfect all cup holders (if applicable)
- Clean and disinfect all overhead bin doors
- Clean and disinfect handrails for entering and exiting the vehicle
- Clean and disinfect drivers steering wheel and dash area
- Clean and disinfect windowsills
- Clean and disinfect restroom door handles and handrails
- Clean and disinfect baggage door handles interior as well as exterior
- Supply each driver with a bottle of hand sanitizer for use for all (min 60% alcohol)
- Supply each bus with latex gloves in the need of a cleanup if necessary
- Have Sani-wipes available on vehicle for operator and passengers
- Buses will be fogged daily with Chlorine Dioxide when equipment is delivered in early June 2020.
- Buses are to be retrofitted with HVAC UVGI internal HVAC sanitation system.
- HVAC Air filtration is being upgraded to MERV-13 air filters.



Guests will be subject to contactless temporal scans prior to boarding. Guest are required to wear face mask or proper face coverings. Mask/Face coverings will not be provided at shuttle and bus pick up locations. Thank you for your cooperation.



Los pasajeros están requeridos a tomarse la temperatura antes de abordar los autobuses y que usen una cubierta facial todo el tiempo. No se proporcionará cubiertas faciales a los pasajeros. Gracias por su cooperación.

Personal Protective Equipment (PPE)

- Each Coach Operator is supplied with face masks (for personal use), latex gloves, personal hand sanitizers.
- Each Bustang and Outrider coach will be outfitted with a “Security Driver Door” for safety and security when available.
- Individual Hand Sanitizers are available free of charge to passengers.
- Drivers & Passengers are required to wear cloth face coverings or masks and submit to temporal temperature scanning. Those with temperatures greater than or equal to 100.4 degrees F or with any of the symptoms described below will not be allowed to drive/board the bus.

ON-BOARD SEATING CONFIGURATION

- On 45 ft. buses maximum capacity is 22 passengers out of 50 seats plus driver.
- On 35 ft. buses maximum capacity is 16 passengers out of 38 seats plus driver.
- Below photos indicate seating configuration to maintain social distancing.



TRANSIT STATIONS/PARK & RIDES

- Street Supervisors will station at each facility to ensure social distancing is maintained while passengers are queuing up.
- Pavement Social distancing decals are ordered

OPERATIONS

- Coach operators reporting to work will be sent home immediately if they display the following symptoms:
 - temporal temperature scan- ≥ 100.4 degrees
 - Fever or chills
 - Cough
 - Shortness of breath or difficulty breathing
 - Fatigue
 - Muscle or body aches
 - Headache
 - New loss of taste or smell
 - Sore throat
 - Congestion or runny nose
 - Nausea or vomiting
 - Diarrhea
 - Exposure to recently infected individual

Operators are required to wear masks while in revenue service

- In pre-trip inspections, operators ensure all social distancing equipment and barriers on-board are in proper placement plus ample hand sanitizer sachets by the door and hand sanitizer in the restroom
- At all Transit Stations and Park & Rides:
 - Operators conduct temporal scans of all passengers prior to boarding them and accepting fare payment-Respectfully decline to board passengers with temperatures ≥ 100.4 degrees. Avoid arguments and aggressive behaviors at all costs - inform street supervisor/ Law enforcement immediately.
 - Ensure all passengers are wearing a cloth face covering when boarding
 - Encourage each passenger to take a free hand sanitizer sachet.
 - Ensure passengers are seated in accordance with social distancing seating map.
 - Street Supervisor ensure queuing lines are lined up in accordance with social distancing
 - Street supervisor orders loop extra bus to be staged if passenger count is greater than 22.
- While Coach is in motion:
 - Operators play the bus safety and COVID safety video (https://drive.google.com/file/d/1intWPGicXH_d07W3D2QN2NrpDr3il9kq/view)
- At dwell locations
 - Operators wipe down all handrails, knobs and any other passenger touch locations.
 - Hand wipe all restroom surfaces with disinfectant.